

Harrington Casino not only has a self-service terminal (PHD) out on the game floor, but they also sell Lottery over the counter in their gift shop. This is not only appreciated by the players, but the staff also enjoys the ability to interact with the customers, which they don't get to do with the PHD. This has led to many years of success for the casino and their Lottery sales. They get it...it is all about customer service.

