

April 17, 2026

## April Marketing Envelope

Welcome to the April Monthly Marketing Information Envelope. You receive this information each month with upcoming events for retailers and players.

This month the following information is enclosed:

1. The New Games Letter, listing the new games coming out, and closing games.
2. A flyer on How To Handle Theft.
3. A flyer on DDS Return Procedures.
4. A flyer on eLearning.





# May

## GAME LAUNCHES – NO CLOSEOUTS

### 4 NEW GAMES LAUNCHING - ACTIVATE AND SELL STARTING FRIDAY 05/01/26

NEW GAME NUMBER & NAME	TICKETS/PACK	TICKET PRICE	PACK VALUE	UPC CODE
499 Power 7	100	\$2	\$200	8 12609 02499 4
500 Aces High	100	\$1	\$100	8 12609 02500 7
505 Loaded CASH Explosion	30	\$20	\$600	8 12609 02505 2
510 Loteria Fiesta	60	\$5	\$300	8 12609 02510 6

### 0 GAMES CLOSING OUT

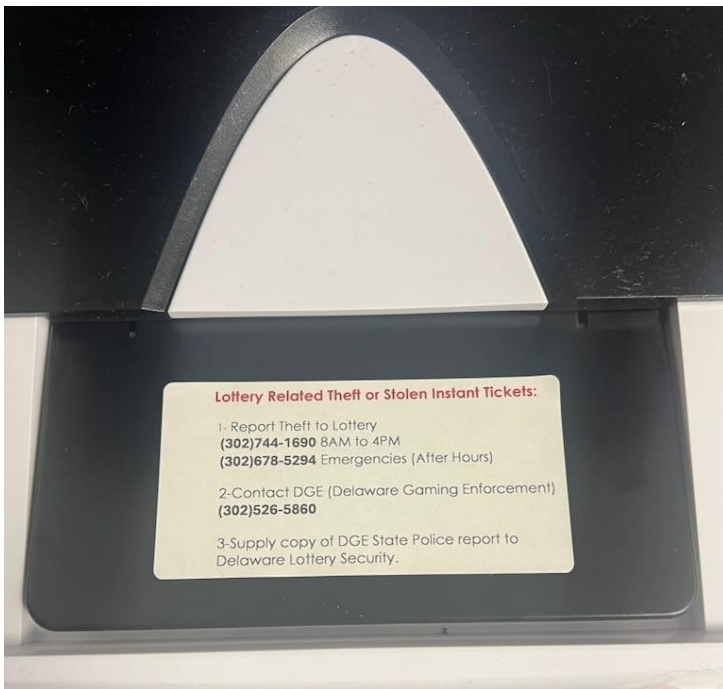
### CURRENT INSTANT GAMES

510 Loteria Fiesta UPC 8 12609 02510 6	497 Scrabble UPC 8 12609 02497 0	483 Sticky Note\$ UPC 8 12609 02483 3	467 \$50,000 Crossword UPC 8 12609 02467 3
509 Lucky Times 50 UPC 8 12609 02509 0	496 100X Wild UPC 8 12609 02496 3	482 Lucky 7s Cashword UPC 8 12609 02482 6	464 Fast Bucks UPC 8 12609 02464 2
508 Grand Slam!! UPC 8 12609 02508 3	495 50X Wild UPC 8 12609 02495 6	479 \$10 Grand Grab UPC 8 12609 02479 6	451 Win Big UPC 8 12609 02451 2
506 Jumbo Bucks Bonus UPC 8 12609 02506 9	494 20X Wild UPC 8 12609 02494 9	478 Cash King UPC 8 12609 02478 9	443 50 <sup>th</sup> Anniversary UPC: 8 12609 02443 7
505 Loaded CASH Explosion UPC 8 12609 02505 2	493 10X Wild UPC 8 12609 02493 2	477 \$50,000 Payout Party UPC 8 12609 02477 2	425 Summer Dreamin' UPC 8 12609 02425 3
503 \$50 & \$100 UPC 8 12609 02503 8	492 5X Wild UPC 8 12609 02492 5	476 100X the Celebration UPC 8 12609 02476 5	410 Money Talks UPC 8 12609 02410 9
501 \$1 Million Vault UPC 8 12609 02501 4	491 Jurassic Park UPC 8 12609 02491 8	472 "7" UPC 8 12609 02472 7	
500 Aces High UPC 8 12609 02500 7	490 Holiday 100X UPC 8 12609 02490 1	470 Lucky Stars UPC 8 12609 02470 3	
499 Power 7 UPC 8 12609 02499 4	485 Bullseye Bingo UPC 8 12609 02485 7	469 Win It All! UPC 8 12609 02469 7	
498 Hot 8s UPC 8 12609 02498 7	484 Cash Wheel UPC 8 12609 02484 0	468 \$25,000 Lucky Dog UPC 8 12609 02468 0	

# ROBBERY—THEFT

## How to handle any Lottery related robberies or thefts.

- 1) Handle the emergency portion first.
- 2) Let the responding authorities know you will be reporting the Lottery portion of the theft to DGE (Delaware Gambling Enforcement).
- 3) Contact the Delaware Lottery as soon as possible (especially if Instant Tickets are involved so they can be canceled and not cashed).
- 4) Give the Lottery all the information available concerning items stolen (Instant Ticket Numbers—Game Name/Number, Pack Number and Ticket Numbers/Range).
- 5) Contact DGE and inform them of the incident and what authorities have been contacted.
- 6) Provide DGE all information requested.
- 7) Record incident/report number provided by DGE.
- 8) Obtain copy of DGE Police report and provide to Lottery Security.



Located on your “slide out tray” on your Lottery terminal is a sticker giving 3 of the steps in the process along with the phone numbers needed to contact the appropriate parties.

First and foremost is your safety. Always be aware of your surroundings and take the appropriate precautions.

If you have any questions about the procedures...please feel free to reach out to your Lottery Field Rep.



## IMPORTANT ANNOUNCEMENT FROM THE DELAWARE LOTTERY

### Now offering returns for all retailer instant tickets with DDS

April 2026 (all Retailers)



Scientific Games, the Delaware Lottery's Instant ticket vendor along with Delivery & Distribution Solutions (DDS) **can now accept your ticket returns**. Retailers must still place any partial or full pack returns into a pending return status through the Wave Terminal first. Then simply give your bagged ticket return to the driver when they deliver tickets to you.

Retailers are advised to write the date of the pickup on their copy of the return manifest. Retailers should write their store number on the package. Drivers should have bags if retailers need a return bag. Retailers should save their green bags and use them for future returns.

Keep the RETAILER copy of your manifest under your cash drawer or someplace safe.

### **NO LABELS NEEDED**

#### Questions?

\*Can I still give returns to UPS or Marketing Reps? Unless you have a UPS A.R.S RETURN LABEL, ALL RETURNS SHOULD GO Through DDS Courriers or your lottery marketing reps.

\*What if my return goes missing? Keep a copy of your return manifest with the date DDS picked up the package. We can track it using the delivered package tracking number when they dropped off your delivery package. **This may help avoid any reversals of credits for disputes.**





# Welcome to WAVE eLearning Training

**CONVENIENT—EASY TO USE— ACCESS ANYTIME!**



For new retailers, new employees or a refresher course, this website will answer questions and help you manage your Lottery business. As new games or game changes are announced this site will give you the information you need to sell Delaware Lottery products.

To log in to the eLearning website from any browser go to:


<https://tinyurl.com/DELotteryTraining>

Log in using the letter R plus your 5-digit WAVE retailer number as your Username and Password.

EXAMPLE: Username: R12345

Password: R12345

Once logged in, click on a course tile on the main page to open.

- Click on the launch icon and start the course. 

Once you have completed the course, it will show as **Complete**.

- To launch a **Passed** course, open the course tile and click on 

**Note:** Additional staff can log in to take the same course, although only one user can be logged in at a time.

Training does not have to be completed in one session. All new retailers will need to complete all applicable courses assigned. You will receive a CERTIFICATE OF ACHEIVEMENT when all courses are completed.

## Questions?

Ask your Delaware Lottery or Scientific Games Marketing Representative for assistance.

