

# TICKET TALK

Supporting Delaware Lottery Retailers | Issue 84 | [delottery.com](http://delottery.com)



Happy  
**NEW YEAR**  
**2026**

 Delaware  
Lottery

**MESSAGE FROM  
THE DIRECTOR**  
Page 1

**NEW INSTANT GAMES**  
Page 2

**50TH ANNIVERSARY  
RETAILER PROMOTION**  
Page 3

**ANNIVERSARY RETAILERS**  
Page 5

**HOLIDAY VISA GIFT  
CARD PROMOTION**  
Page 7

**STEVE HAS AVOIDED  
CAPTURE...**  
Page 9

**RESPONSIBLE  
GAMBLING**  
Page 11

**IN-STORE  
MAKEOVERS**  
Page 12

**BIG WINS**  
Page 14

# MESSAGE FROM THE DIRECTOR



**Happy New Year! On behalf of everyone here at the Delaware Lottery, we wish 2026 to be a good year for you, your employees and families.**

The year 2025 was one of contrast for the Delaware lottery—delivering meaningful progress in some areas while confronting significant challenges in others. As Director, I believe it is important to acknowledge both honesty and responsibility as we look ahead to 2026. Now is the perfect time to focus on our shared goal and determine what we can do to make your business a great destination for customers.

We were excited that the lottery reached a milestone in 2025 and celebrated 50 years in operation. We kicked off our anniversary celebration in April with the launch of our first \$50 instant game ticket that boasts two \$1 Million Dollar top prizes. The celebration continued with a chance for players to enter a second-chance drawing where ten winners were randomly selected to attend our grand 50th anniversary gala in October and compete for a chance to win \$1 million dollars.

Mega Millions increased its price point from \$2 to the current \$5 per play in April 2025. This price increase was part of a game overhaul designed to produce larger, faster-growing jackpots and enhance lower-tier prizes. To date, the price increase has been a success in terms of players winning larger prizes and the jackpot ticked up to \$980 Million in November.

We ended the year with a Powerball jackpot that reached \$1.8 Billion on December 24th, which came very close to the \$2.0 Billion jackpot in 2022.

We're excited about our newest product iLottery, short for interactive lottery, and refers to the online version of traditional lottery games where players can purchase tickets and participate in lottery draws through a digital platform. We currently offer instant tickets with plans to expand to drawing games. As a tip for the New Year, if you haven't already signed up for the iLottery Retailer Affiliate Program, we encourage you to meet with your sales representative to review your past year's sales and find out how you can increase your revenue potential by becoming a member and earn and share in the profits! Be on the lookout for iLottery generated play coupons to come into your location that will entitle the recipient to a free quick pick Powerball ticket and the retailer will earn the sales commission.

As we head into the second half of our fiscal year, we will focus on our continued commitment to the principles which have made us successful for over 50 years. We believe that offering players new and entertaining games and maintaining a close working partnership with our retailers is the most critical of these principles. A great deal of listening and planning goes into game changes such as those which took place in 2025. We will continue to look for ways to enhance the products we offer as these enhancements contribute to the increase in sales revenue.

**Let's keep the spirit of the New Year alive, encourage good work, responsible gaming, community engagement and fun!**



**Instant Game prizes awarded totaled over \$20.8 million from October - December 2025**

## NEW INSTANT GAMES



## INSTANT GAMES COMING SOON



## INSTANT GAMES EXPIRING SOON

### Expiring February 2, 2026

STEAM 'EM UP! (411)  
LOOSE CHANGE (404)  
WIN IT ALL (401)  
CASH X 10 (395)

### Expiring March 2, 2026

WAVES OF CASH (413)  
JUMBO BUCKS (381)  
SPICY CASH (412)  
SUPER 7S (375)  
MONEY ROLL (400)  
DOUBLE MATCH (399)

### Expiring March 30, 2026

LUCKY 7 (432)  
POWER 5X (421)  
POWER 50X (424)  
\$100K (403)  
POWER 20X (423)  
POWER 10X (422)

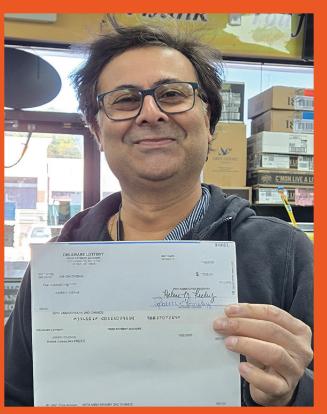
For more information about the closeout schedule, please visit: <https://www.delottery.com/Instant-Games/Close-Out-Schedule>

# 50TH ANNIVERSARY RETAILER PROMOTION

Congratulations to all of our winners!



\$1,000 - Paiti Shah



\$500 - Ashish Dvdhia



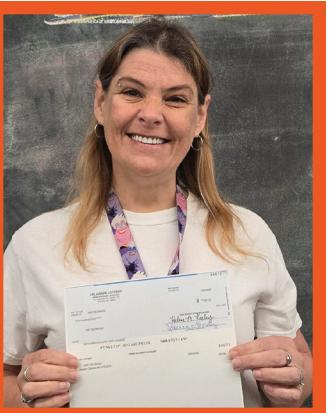
\$50,000 - Sahil Sharma



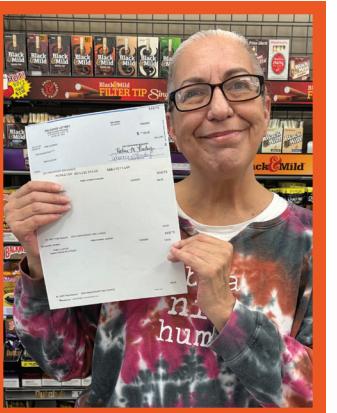
\$200 - Hina for Nayana Was



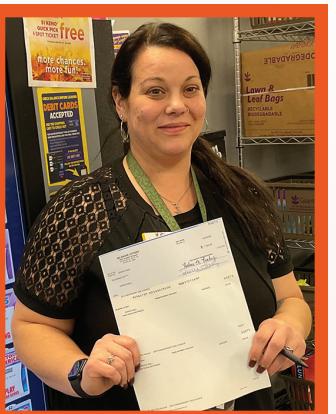
\$200 - Falgani for Neel Patel



\$100 - Amy Bednash



\$100 - Pam Cluster



\$100 - Jessica Naill



\$100 - Tara Hess



\$100 - Minaksw Sharma



\$100 - Julie Baugher



\$500 - Ella Patrick



\$200 - Kisha Cooper



\$200 - Bindesh Shah



\$200 - Eva Webb



\$200 - Jenna Scheers



\$100 - Dinesm Kumar



\$100 - Crystal Chambers



\$100 - Amanda Leman



\$200 - Ruvi Patel



\$200 - Yvette Nedwick



\$200 - Sammy Galleyos



\$200 - Jimir for Gopika Patel



# ANNIVERSARY RETAILERS

|                                |                 |                              |                 |                                |                 |
|--------------------------------|-----------------|------------------------------|-----------------|--------------------------------|-----------------|
| James & Jesse's Barber         | <b>50 YEARS</b> | Liquor Land                  | <b>20 YEARS</b> | Buyrite Liquors                | <b>10 YEARS</b> |
| Steve's Discount Liquors       | <b>50 YEARS</b> | Super G #387 - Rehoboth      | <b>20 YEARS</b> | Summit Liquors                 | <b>10 YEARS</b> |
| Naaman's Beverage Mart, Inc.   | <b>50 YEARS</b> | DOT #2-Smyrna                | <b>20 YEARS</b> | Route 9 BP                     | <b>10 YEARS</b> |
| Jack's Country Maid - Kirkwood | <b>40 YEARS</b> | Liberty Gas Station          | <b>20 YEARS</b> | Greenwood Liquor               | <b>10 YEARS</b> |
| Beaver Brook Liquors           | <b>30 YEARS</b> | BJ's Wholesale Club #178*New | <b>20 YEARS</b> | Foulk Road Exxon               | <b>10 YEARS</b> |
| Super G #386 - Concord Pike    | <b>30 YEARS</b> | Hockessin Shell              | <b>20 YEARS</b> | Jack's Country Maid Deli       | <b>10 YEARS</b> |
| Faber Newsstand                | <b>30 YEARS</b> | Liquor Stop                  | <b>10 YEARS</b> | Game Changers Sports Bar       | <b>10 YEARS</b> |
| Bear Shell                     | <b>20 YEARS</b> | Safeway #2706-Rehoboth       | <b>10 YEARS</b> | The Right Bottle               | <b>10 YEARS</b> |
| Consolidated Gasoline of DE    | <b>20 YEARS</b> | Safeway #4030-Newark         | <b>10 YEARS</b> | Fox's Pizza Restaurant and Bar | <b>10 YEARS</b> |
| Main Street Liquors            | <b>20 YEARS</b> | Safeway #1763-Dover          | <b>10 YEARS</b> | Christiana Shell - Newark      | <b>10 YEARS</b> |
| Royal Farms #117 * Hartly      | <b>20 YEARS</b> | Newark Sunoco                | <b>10 YEARS</b> | Kemp's Liquors                 | <b>10 YEARS</b> |
| Royal Farms #125 * Blades      | <b>20 YEARS</b> | Summit Station Shell         | <b>10 YEARS</b> | Food Lion #2224-Seaford        | <b>10 YEARS</b> |
| First State Liquors            | <b>20 YEARS</b> | Clayton Liquors              | <b>10 YEARS</b> | Minquadale Liquors             | <b>10 YEARS</b> |
| Tobacco Field                  | <b>20 YEARS</b> | Your Neighborhood Store      | <b>10 YEARS</b> | Royal Farms #171 * Laurel      | <b>10 YEARS</b> |
| Shore Stop #260 - Townsend     | <b>20 YEARS</b> | 301 Plaza                    | <b>10 YEARS</b> | Acme #2679-Rehoboth            | <b>10 YEARS</b> |
| Mack's Mini Mart               | <b>20 YEARS</b> | Fox's Pizza Den-KENO         | <b>10 YEARS</b> | Acme #2680-Newark              | <b>10 YEARS</b> |
| Smyrna News & Tobacco          | <b>20 YEARS</b> | Clayton Liquors              | <b>10 YEARS</b> | Speedy Mart-Wilmington         | <b>10 YEARS</b> |



**20 YEARS!**  
Mack's Mini Mart



**20 YEARS!**  
Liquor Land



**20 YEARS!**  
Liberty Gas Station



**20 YEARS!**  
First State Liquors



**20 YEARS!**  
DOT #2



**20 YEARS!**  
Consolidated Gasoline



**20 YEARS!**  
Bear Shell



**10 YEARS!**  
Your Neighborhood Store



**40 YEARS!**  
Jack's Country Maid



**30 YEARS!**  
Faber Newsstand



**30 YEARS!**  
Super G #386



**20 YEARS!**  
Tobacco Field



**10 YEARS!**  
The Right Bottle



**10 YEARS!**  
Route 9 BP



**10 YEARS!**  
Minquadale Liquors



**10 YEARS!**  
Liquor Stop



**20 YEARS!**  
Super G #387



**20 YEARS!**  
Smyrna News & Tobacco



**20 YEARS!**  
Shore Stop #260



**20 YEARS!**  
Main Street Liquors



**10 YEARS!**  
Kemp's Liquors



**10 YEARS!**  
Fox's Pizza Restaurant and Bar



**10 YEARS!**  
Clayton Liquors



**10 YEARS!**  
Clayton Liquors

# HOLIDAY VISA GIFT CARD PROMOTION



**\$500**



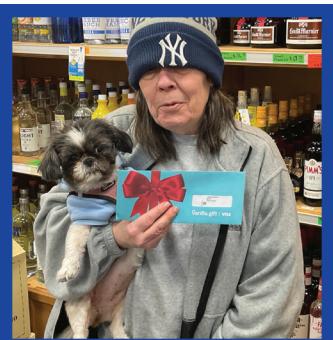
**\$500**



**\$500**



**\$500**



**\$500**



**\$500**



**\$500**



**\$500**



**\$250**



**\$250**



**\$250**



**\$250**



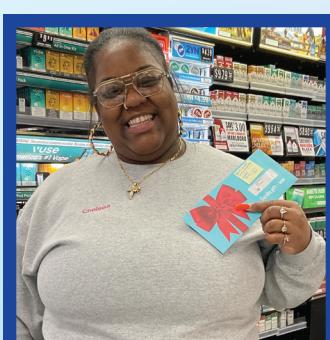
**\$250**



**\$250**



**\$250**



**\$250**

|                        |              |                         |              |                       |             |
|------------------------|--------------|-------------------------|--------------|-----------------------|-------------|
| Cyndy Zappaterrini     | <b>\$500</b> | Jiya Patel              | <b>\$100</b> | Debi Carter           | <b>\$50</b> |
| Shilaghda Sharma       | <b>\$500</b> | Elsie Reyes             | <b>\$100</b> | Micheal North         | <b>\$50</b> |
| Dhyeykumar Patel       | <b>\$500</b> | Darsmita Modi           | <b>\$100</b> | Yogendrakumar Patel   | <b>\$50</b> |
| Dan Meadows            | <b>\$500</b> | Stephanie Johnson       | <b>\$100</b> | Manpreet Singh        | <b>\$50</b> |
| Divesh Kumar           | <b>\$500</b> | Raju Fernandes          | <b>\$100</b> | Keith Baker           | <b>\$50</b> |
| Anthony Johnson        | <b>\$500</b> | Tiana Brooker - Parquet | <b>\$100</b> | Eva Webb              | <b>\$50</b> |
| Kim Baker              | <b>\$500</b> | Margaret Dercole        | <b>\$100</b> | Kapilesh Patel        | <b>\$50</b> |
| Andy Anderson          | <b>\$500</b> | Terry Davis             | <b>\$100</b> | Nick Misso            | <b>\$50</b> |
| Danielle Subda         | <b>\$500</b> | Georgianna Purnell      | <b>\$100</b> | Karen Sherwood        | <b>\$50</b> |
| Benjamin Marker        | <b>\$500</b> | Mikayla Juarbe          | <b>\$100</b> | Alicia Jones          | <b>\$50</b> |
| Eddie Jones            | <b>\$250</b> | Bahmini Patel           | <b>\$50</b>  | Kimberly Clendaniel   | <b>\$50</b> |
| Kejal Patel            | <b>\$250</b> | Navaye Sadler           | <b>\$50</b>  | Tierra Samuels        | <b>\$50</b> |
| John Klaczkiewicz      | <b>\$250</b> | Charlene Schwitter      | <b>\$50</b>  | Janine Torres         | <b>\$50</b> |
| Evelyn Cruz            | <b>\$250</b> | Juliana Norton          | <b>\$50</b>  | Nirav Desai           | <b>\$50</b> |
| Johnathan Simpson      | <b>\$250</b> | Gopkia Patel            | <b>\$50</b>  | Dawn Henry            | <b>\$50</b> |
| Maddy Harrison         | <b>\$250</b> | Jovaney Cruz            | <b>\$50</b>  | Maria Morales Sanchez | <b>\$50</b> |
| Raj Patel              | <b>\$250</b> | Janice Trala            | <b>\$50</b>  | Upesh Vyas            | <b>\$50</b> |
| Maria Zapata           | <b>\$250</b> | Binitaben Patel         | <b>\$50</b>  | Sheila Trader         | <b>\$50</b> |
| Patsy Johnson Satchell | <b>\$250</b> | Stacey Wale             | <b>\$50</b>  | Jeet Shah             | <b>\$50</b> |
| Chelsea Bailey         | <b>\$250</b> | Stephen Caddell         | <b>\$50</b>  | Karine Read           | <b>\$50</b> |



**\$100**



**\$100**



**\$100**



**\$100**



**\$50**



**\$50**

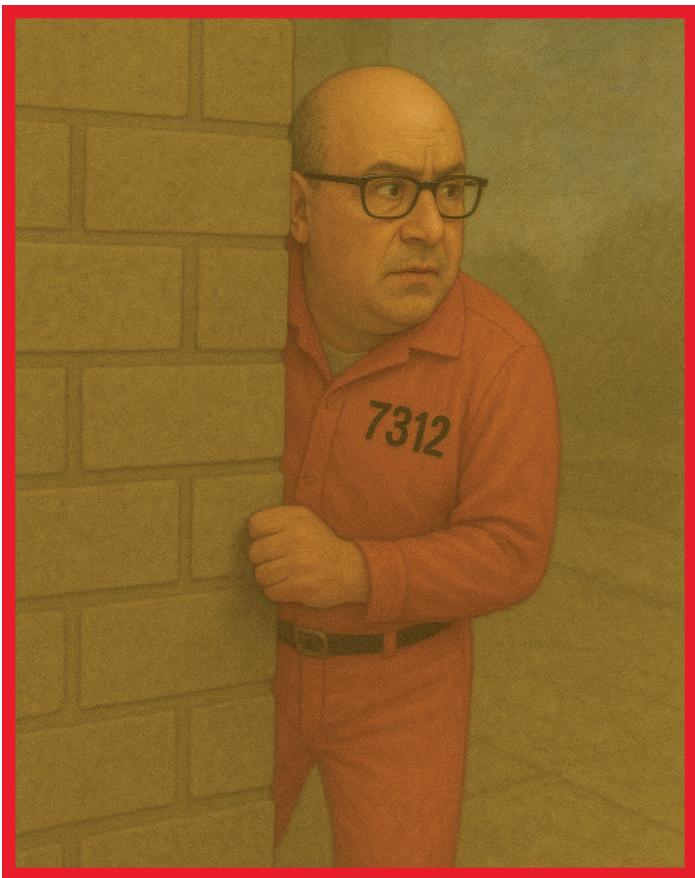


**\$50**



**\$50**

# STEVE HAS AVOIDED CAPTURE...



**...BUT THEY ARE CLOSING IN...** So far, Steve is still on the loose, but everything he has put into motion is having the effect he said it would. Remember, he changed the pack sizes of the \$1 and \$2 tickets. He released the first instant game with a \$1,000,000 prize. He changed the new game release day and put out the \$50/\$100 ticket. He increased the percentage payout to the player in the upcoming family of games. He also pushed out an awesome group of holiday games with a die cut ticket that stands out in a crowd. All these changes have pushed the instant ticket sales into a 7.5% growth. Now the Warden wants him back at all costs. He believes Steve can push the category into double digit growth. The Warden has put out an all-points bulletin on Steve. He has every guard looking for him. So, if you see Steve lurking around some corner, be sure to let the Warden (or your Lottery Filed Rep) know.

# LUCKY FOR LIFE IS RETIRING

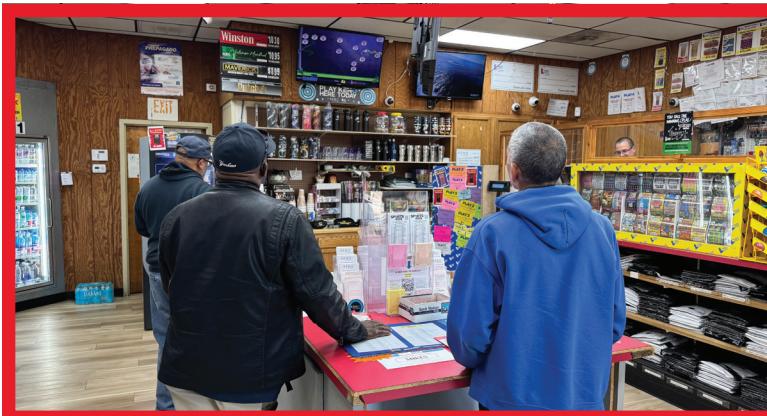
The last Lucky for Life drawing will take place on Saturday, February 21, 2026. The step-down process for advanced play will begin on February 7, with the number of available draws decreasing by one until the last drawing takes place on February 21. Delaware will not be participating in the replacement game, Millionaire for Life, as our player feedback indicated a lack of interest due to the increased ticket cost of \$5 per play. **Please remind your Lucky for Life players that Multi-Win Lotto is a daily draw game available at the same \$2 price point with a top prize starting at \$50,000.**



# BOOST SALES WITH IN-STORE PARTIES

In-store parties featuring KENO® and Sports Pick continue to be a big hit with players. Retailers love them too, seeing how a single event can attract brand-new customers and encourage them to keep coming back. Our promotion teams recently held parties at Mike's Food Mart, Jack's Country Maid, Fairwind Liquors, and Mack's Mini Mart.

As the holiday season winds down, we'll continue to invite players to various locations for fun, games and all kinds of prize giveaways. Contact your field representative to host a KENO® or Sports Pick party of your own.



Mike's Food Mart



Mike's Food Mart



Mike's Food Mart



Jack's Country Maid



Jack's Country Maid



Fairwind Liquors



Fairwind Liquors



Mack's Mini Mart

# MAXIMIZE YOUR EARNINGS WITH THE iLOTTERY PROGRAM



We recently launched our new Players Club website and app featuring iLottery on **October 28, 2025**. This achievement marks not only the culmination of months of hard work and shared commitment but also the beginning of an exciting journey ahead.

On launch day, **81 retailers were actively participating** in the affiliate program resulting in **134 locations** that offered a sign-up code to new players.

**As a reminder, there is still time to sign up for the Affiliate Program:**

Maximize your earnings with the iLottery Program by joining the Retailer Affiliate Program. Register a promotional code to start earning either \$50 for each eligible player sign-up or a 10% net revenue share from eligible players over their first two years.

**To get started, visit [delottery.com](http://delottery.com) and navigate to the Retailer Tools/Affiliates section for step-by-step instructions on how to sign up.**

## RESPONSIBLE GAMBLING CHECK ID!

### No Lottery Sales to Minors

State law prohibits the sale of lottery tickets to a person under the age of 18. Always ask for identification before the sale of any lottery ticket. How can you tell if someone is younger than 18? Check the person's ID.

### Key Security Features to Verify

- Holograms:** Tilt the ID; look for shifting 3D images of the state seal or other graphics that change with light.
- Microprinting:** Tiny text that looks like a solid line to the naked eye but reveals itself under magnification.
- UV Features:** Hold under UV light to reveal hidden images or patterns.
- Card Design:** Check for correct fonts and absence of spelling errors.
- Under-21 Specifics:** Minor licenses are often vertical, with specific "under 21 until" dates and color patterns.

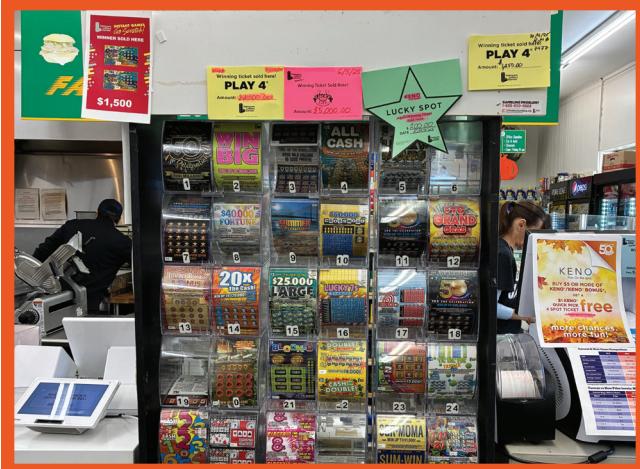


### General Red Flags (Fake ID Indicators)

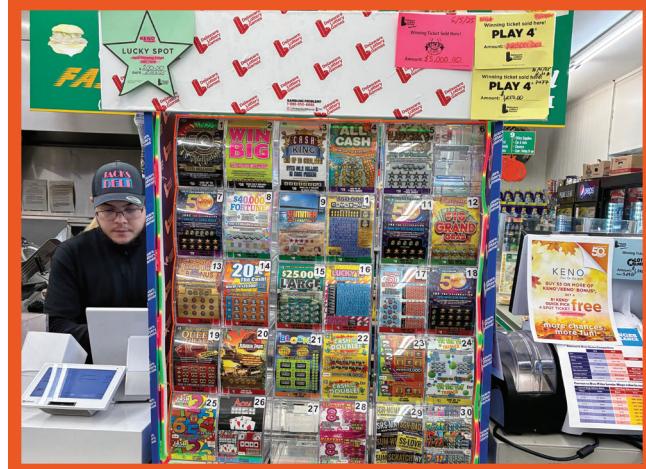
- Blurry photos, smudged text, or peeling laminate.
- Misspellings or incorrect dates/info.
- Lack of expected holograms or UV features.

## IN-STORE MAKEOVERS

These retailers refreshed their sales area with the help of their Lottery field rep. Sometimes, all it takes is a few adjustments to create a more enjoyable space for players that keeps them coming back. Contact your field rep. to rebrand your sales space this Spring.



BEFORE - Jack's Country Maid



AFTER - Jack's Country Maid



BEFORE - Malin's Deli



AFTER - Malin's Deli



BEFORE - Derr Liquors



AFTER - Derr Liquors

# THE LOTTERY BIDS FAREWELL TO LONGSTANDING EMPLOYEE!



## It is bitter sweet to announce the retirement of Tina McQuaide, the Lottery's Assistant

**Director of Finance & Administration.** Tina has interacted with the Lottery retailers throughout her entire tenure with the Lottery. Her career with the State of Delaware began in 1988 at the early age of 16. She started as a casual/seasonal employee (campground toll collector) before working for several State agencies throughout high school and college. She transitioned into full-time State employment in 1993 at the Department of Corrections. Four years later (1997), she accepted a position as an Administrative Assistant II with the Delaware State Lottery where she claims to have "grown up" over the next 29 years. She worked her way up to Fiscal Administrative Officer and finished out her career as the Assistant Director of Finance, Administration, Security, and IT. In all, Tina devoted 37 years working for the State of Delaware.

Tina has a "knack" for observing areas in need of improvement and providing solutions, demonstrating outstanding problem-solving skills. Tina's solutions and ideas that have been implemented have streamlined processes, increasing Lottery's efficiency and profitability throughout the years. One of the most significant projects Tina worked on was partnering on the project to perfect how Lottery forecasts DEFAC numbers. Tina's management style is "lead by example" – by doing so, she has developed her staff in ways that nurture new ideas, which in turn makes a positive financial impact on Lottery's mission to maximize contribution to Delaware's General Fund.

We will sorely miss Tina's sense of humor and down-to-earth nature, as well as her ability to be uplifting and positive ... or bitterly sarcastic - whichever is needed at the moment.

*Tina started on her retirement journey on January 1, 2026 and we wish her much success and happiness in her future endeavors.*

Happy Retirement

# PUTTING BIG WINS FRONT AND CENTER

Showcasing the prize amounts from big wins in your store is a wonderful way to celebrate winning players. Plus it highlights the fun and excitement that potential players are missing out on. Remember to display what your lucky players have won. These retailers know how it's done.



**\$150,000!**  
Acme #2679 - Dawn, Joe and Jenn



**\$100,000!**  
Safeway #2706 - Eric, Sam and Sharon



**\$50,000!**  
BJ's #197 - Suzy and Connie



**\$20,000!**  
Milford Plaza Cigarette Outlet



**\$10,000!**  
Royal Farms #141 - Fiddle, Dave and Narrisa

**Draw Game payouts exceeded over \$11.7 million from October - December 2025**

**Players awarded more than \$1.3 million in KENO® payouts from October - December 2025**

## TOP 10 TRADITIONAL RETAILERS

### Draw Games

#### New Castle County

Books & News  
Tobacco Time  
Boxwood Books, News & Tobacco  
Fairfax News  
Books & Tobacco  
Sunoco A-Plus - Elsmere  
Wawa #863-N.C. Com. Blvd.  
Wawa #870-Wrangle Hill  
Wawa #873-Christiana Rd.  
Wawa #854-Claymont Phil. Pike

Newark  
Bear  
Wilmington  
Wilmington  
Wilmington  
Elsmere  
New Castle  
Bear  
Newark  
Claymont

### Instant Games

#### New Castle County

Tobacco Time  
Fairfax News  
Books & News  
Boxwood Books, News & Tobacco  
New Castle Shell  
Sunoco A-Plus - Claymont  
Airport News  
Shiva Grocery  
Ho Ho Mart  
Hank's House of Liquors

Bear  
Wilmington  
Newark  
Wilmington  
New Castle  
Claymont  
New Castle  
Wilmington  
Wilmington  
New Castle

#### Kent County

Wawa #853-Smyrna (S)  
Mike's Food Mart  
Royal Farms #139 \* S. Dover  
Bally's Dover Casino Resort\*  
Royal Farms #117 \* Hartly  
Wawa #876-Camden  
Royal Farms #51 \* Milford  
Cigar Cigarette & More  
Royal Farms #13 \* Felton  
Wawa #848-Dover (N)

Smyrna  
Dover  
Dover  
Dover  
Hartly  
Camden  
Milford  
Smyrna  
Felton  
Dover

#### Kent County

Mike's Food Mart  
Food Lion #1426 - Smyrna  
One Stop - Dover  
Milford Plaza Cigarette Outlet  
Wawa #853-Smyrna (S)  
Hylton's Market  
Harrington Raceway and Casino  
Eastside Package  
Smyrna News & Tobacco  
Acme #2836-Smyrna

Dover  
Smyrna  
Dover  
Milford  
Smyrna  
Camden  
Harrington  
Dover  
Smyrna  
Smyrna

#### Sussex County

Royal Farms #295 \* Millsboro  
Wawa #834-Lewes  
Royal Farms #123 \* Oak Orchard  
Royal Farms #114 \* Laurel  
Super Soda Center II-Stein Hwy.  
Wawa #837-Millsboro Rt. 113  
Georgetown Quick Stop  
Super G #389 - Millville  
Royal Farms #296 \* Harbeson  
Wawa #871-Rehoboth (S)

Millsboro  
Lewes  
Millsboro  
Laurel  
Seaford  
Millsboro  
Georgetown  
Millville  
Harbeson  
Rehoboth

#### Sussex County

Milton De-Lux  
Super G #389 - Millville  
Super Soda Center II-Stein Hwy.  
Sweet Mart  
General Store  
Redner's Market #91-Lewes  
Back Bay Tobacco  
Super G #387 - Rehoboth  
Lewes Daily Market  
Acme #2679-Rehoboth

Milton  
Millville  
Seaford  
Milford  
Lewes  
Lewes  
Millsboro  
Rehoboth  
Lewes  
Rehoboth Beach

## KENO® TOP TEN KENO® RETAILERS

#### New Castle County

Books & News  
Stanley's Tavern  
Tobacco Time  
Airport News  
McGlynn's-People's Plaza-KENO  
Boyd's Corner Liquors  
Pockets Discount Liquors  
McGlynn's-Polly Drummond-KENO  
Books & Tobacco  
Delaware News Center

Newark  
Wilmington  
Bear  
New Castle  
Newark  
Middletown  
New Castle  
Newark  
Wilmington  
Wilmington

#### Kent County

Milford Plaza Cigarette Outlet  
Mike's Food Mart  
Smyrna News & Tobacco  
Touchdown Restaurant  
Cigar Cigarette & More  
Market Place  
Hylton's Market  
Harrington Raceway and Casino  
The Greene Turtle - Dover  
One Stop - Dover

Milford  
Dover  
Smyrna  
Dover  
Smyrna  
Milford  
Camden  
Harrington  
Dover  
Dover

#### Sussex County

Nicola Pizza  
Crab Barn Restaurant  
Fox's Pizza Restaurant and Bar  
Fox's Pizza Den-KENO  
Harpoon Hanna's  
General Store  
Jeff's Tap Room  
R & R Grill  
Stockley Tavern  
Goose Creek - Fenwick Island

Lewes  
Millsboro  
Selbyville  
Millville  
Fenwick Island  
Lewes  
Bridgeville  
Laurel  
Georgetown  
Selbyville

# WELCOME NEW RETAILERS

PW Fuels - New Castle

Super Energy - New Castle

Peddler's Liquor Store - Newark

Cheswold Tobacco - Dover

Weis Market #109 - Middletown

Saibaba's Aashirwad Always - Newark

# WELCOME NEW LOTTERY EMPLOYEES



**Monique Valentine** has recently joined the team as the **Assistant Director in charge of Finance, Security and IT**. Monique brings 17 years of experience with the State of Delaware in service delivery, operations support, and cross-functional collaboration. She is known for her approachable communication style, strong attention to detail, and commitment to learning. Monique values teamwork, consistency, and creating positive experiences for both colleagues and customers. She's excited to apply her experience while continuing to grow and contribute in meaningful ways.



**Please welcome the Delaware Lottery's newest Field Rep, Robert "Bo" Hill.** Bo comes to the Lottery with years of retail experience in the C-store space while also selling Lottery products during his tenure. Bo also has a strong technical background that will enhance his ability to assist his retailers in their daily operations. As you see and meet Bo in his travels, be sure to say hello and welcome him aboard.

# TICKET TALK RETAILER TRIVIA WINNERS

Congratulations to all of our trivia winners.

**The number one answer: Harry Potter!**



Brendan accepting  
for Nick Girotti  
Avenue Wines & Spirits



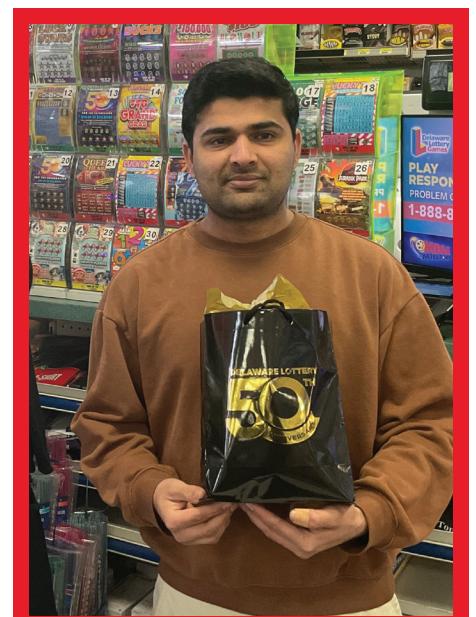
Rick Patel accepting for  
himself and Hir Patel  
BP Christiana



Candice accepting  
for Dheeraj Rupani  
Books & Tobacco



Cynthia Morse  
Acme #813



Nick Rabari  
Speedy Mart

# SCAN. PLAY. WIN.

Put your Delaware Lottery knowledge to the test for a chance to win a prize.

## How it works:

### 1. Scan the QR code

Use your smartphone to scan the QR code and you'll be directed to a Delaware Lottery trivia question.

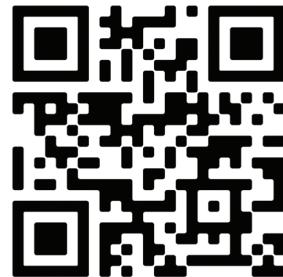
### 2. Answer the trivia question

Test your knowledge with our Delaware Lottery trivia question, fill out the form, and submit your answer.

### 3. Win a prize

If you answer correctly, you'll be automatically entered to win a prize. Winners will be announced in the next issue of Ticket Talk.

**Good luck!**



Scan this code to answer trivia question.

Ticket Talk, an official publication of the Delaware State Lottery, is distributed periodically to licensed Delaware Lottery Retailers and others interested in the Lottery's operations. Ticket Talk articles may be reprinted in whole or in part without prior approval by the Delaware Lottery; however, a credit line is requested. The Delaware Lottery, 1575 McKee Road, Suite 102, Dover, DE 19904, 302-739-5291.

DOC#25-07/24/07/20 Printed 01/26



Billing Code (25-07-001)

1575 McKee Road, Suite 102  
McKee Business Park  
Dover, DE 19904-1903  
Billing Code (25-07-001)

The Delaware Lottery