

Retailer Holiday Cash Promotion

This holiday season, the Delaware Lottery is giving away a total of \$10,000 in VISA Gift Cards to retailers and clerks, and we want you to be one of the winners. Look for more information in your October Monthly Mailer envelope. If you do not receive the information, please visit the Retailer/Promotions page at delottery.com to download your entry form. Winners will be announced on the Retailers/Promotions page by December 7, 2018. Good luck to all of our retailers.

Prize	# of	Winners	Amount
-------	------	---------	--------

1st	5	\$500
2nd	10	\$250
3rd	25	\$100
4th	50	\$50



How to Enter

Mail or fax your completed entry form to: Lottery Holiday Promotion P.O. Box 319, Cheswold, DE 19936

Fax: (302) 739-7586

Promotion Rules and Eligibility

Must be an active Delaware Lottery retailer by October 1, 2018.

Must be 18 years of age or older.

Winners must be active employees at the time of drawing. Entry forms must be received by November 30, 2018 at 4PM.

The same person cannot win multiple times.

Multiple winners are allowed at the same retail location.

'Tis The Season

With the holiday season approaching, we will be launching a holiday campaign to promote Instant Games, Draw Games and Sports Pick. Encourage your guests to give the gift of Delaware Lottery Games this holiday season. Be on the lookout for our "Unwrap A Winner" and "Oh What Fun" advertisements.



IN THIS ISSUE

2 Instant Games **3** Selling Tips

4 Kenotes **5** Top 10 Retailers **6** Lottery On-the-Spot

Big Winner Locations

Instant Games



WILLY WONKA GOLDEN TICKET™ Instant Game is a great way to help increase your Instant Game ticket sales. In addition to a top prize of \$40,000, non-winning game tickets are eligible for the BILLION DOLLAR CHALLENGE™, a second-chance drawing that gives players a chance to win a trip to Las Vegas and a chance to win up to \$1 billion dollars. Have your customers visit delottery.com to enter their non-winning tickets now through February 18, 2019, for their chance to win up to \$1 billion dollars.

WILLY WONKA & THE CHOCOLATE FACTORY and all related characters and elements © and ™ Warner Bros. Entertainment Inc. (s18)



Look for these new Instant Games



Selling Tips

5 Ways to Drive Sales

Display Jackpots

Jackpots help drive traffic. Prominently displaying jackpots in your window and in store will attract players and repeat customers.

Suggestive Selling

Introduce your customers to a new lottery experience by suggesting other games they may enjoy. If a customer is purchasing an Instant Game, remind them about upcoming draw game jackpots. If a customer is playing a draw game, talk about the newest Instant Games.

Create Excitement

When you create excitement about high jackpots, new Instant Games, and upcoming promotions, it's easier to get your customers excited about them too.

Display Winners

Post winners in your store and mention recent winners to customers.

Ask for the Sale

Remind customers at checkout about a high jackpot or upcoming promotion they might not want to miss out on.



There's Always a Big Jackpot

Just because the jackpot might be "lower" doesn't mean your sales should be. When MEGA MILLIONS* and POWERBALL* jackpots range between \$40 - 150 million, remember to keep your customers excited. After all, who wouldn't want to win \$40 million dollars?



Welcome New Retailers June 2018 - October 2018

We'd like to warmly welcome all of the following new Delaware Lottery Retailers:

Country Corners #12 - Georgetown
Dash In #292 - Claymont
Greenville Shell - Wilmington
Raceway Liquors - Dover
United Check Cashing - Penn Mart - New Castle

Kenotes

The New Kenotes

Kenotes is now a part of *Ticket Talk*. All of the latest KENO® news for Delaware Lottery Retailers can now be found in every issue of *Ticket Talk*.

KENO® Retailer Spotlight Kirkwood Liquors

Darmesh Patel, owner of Kirkwood Liquors, has only been a retailer with the Delaware Lottery for over a year, but in that short amount of time, he has grown his KENO® sales as well as his overall Lottery sales. This location started selling KENO® as a non-monitor location. After a few weeks, it was obvious this was a location that warranted a KENO® monitor. Since installing the KENO® monitor, Darmesh has tripled his KENO® sales and has had increases in weekly sales ever since. Great job, Darmesh.



Welcome New KENO® Retailers

Kirkwood Liquors - Bear North DuPont Shell - New Castle Dover Convenience Store - Dover Seaford BP - Seaford Buntings Package Store - Frankford Summit Station Shell - Middletown BP Pep Up - Long Neck

Top 10 KENO® Retailers

Tobacco Time - Bear
Ernest & Scott Taproom - Wilmington
Naamans Beverage - Wilmington
Hank's House Of Liquors - New Castle
Smitty McGee's - Fenwick Island
Stanley's Tavern - Wilmington
Boxwood Books & News - Wilmington
Mike's Food Mart - Dover
James & Jesse's - Wilmington
Uncle Willie's - Woodside

Holiday Closing Schedule

Nov. 6th / Nov. 12th / Thanksgiving / Nov. 23rd / New Year's Day

Delaware Lottery office and SciGames Tel-Sell offices will be closed. All game drawings will take place as usual.

Christmas

Delaware Lottery office and SciGames Tel-Sell offices will be closed. There will be no Play3/Play 4 Day or Night drawings.



Top 10 Retailers

Top 10 Traditional Retailers July through September 2018

Drawing Games

Instant Games

Kent County

Mike's Food Mart Dover Uncle Willie's - Woodside Dover News & Tobacco Smyrna Milford Plaza Cigarette Outlet Milford Dover Downs, Inc. Dover Stop & Shop - White Oak Dover Harrington Raceway and Casino Harrington Shore Stop #255 - Greentree Dover One Stop Dover Cigar, Cigarette & More Smyrna

New Castle County

Tobacco Time Bear Shell New Castle Fairfax News Wilmington Boxwood Books, News & Tobacco Wilmington Airport News & Tobacco New Castle News & Gifts Claymont Books & News Newark Ho Ho Mart Wilmington Hank's House of Liquors New Castle Books & Tobacco Wilmington

Sussex County

Daily Market Lewes General Store Lewes Super G #389 Millville Super G #387 Rehoboth Bodie's Market #1 Millsboro Back Bay Tobacco Millsboro Fenwick Island Goose Creek Selbyville One Stop Market Milford Stop & Shop Dewey Beach Uncle Willie's Lewes

Kent County

Uncle Willie's - Woodside Dover Hylton's Market Camden Mike's Food Mart Dover Harrington Raceway and Casino Harrington Market Place Milford Stop & Shop - White Oak Dover News & Tobacco Smyrna Nik's Corner Store Dover Royal Farms #139 S. Dover Shore Stop #255 - Greentree Dover

New Castle County

News & Gifts Claymont Delaware News Center Wilmington Sunoco A-Plus Claymont Tobacco Time Bear Boxwood Books, News & Tobacco Wilmington Books & Tobacco Wilmington Books & News Newark Avenue Wines & Spirits Wilmington Village Cigarette Outlet Newark Fairfax News Wilmington

Sussex County

BP-Pep-Up Gas Station Millsboro Bodie's Market #1 Millsboro Daily Market Lewes Uncle Willie's Lewes Back Bay Tobacco Millsboro Stop & Shop Dewey Beach General Store Lewes Shore Stop #254 - Angola Lewes Shore Star Store Millsboro Super G #389 Millville

Lottery On-the-Spot

EVENTS

WILLY WONKA/ POWERBALL® POWER PAYOUT REMOTES

This fall, the Delaware Lottery will be doing a series of in-store retailer promotions and live radio remotes throughout Delaware promoting POWERBALL® POWER PAYOUT, the WILLY WONKA GOLDEN TICKET™, and the BILLION DOLLAR CHALLENGE™ second-chance drawing. Be sure to listen for the Spin to Win contest weekdays on Eagle 97.7.



SPONSORSHIPS

Monster Mile - Dover International Speedway

It was an exciting weekend at Dover International Speedway October 5, 6, and 7. Thanks to everyone who visited our booth in the FanZone during the NASCAR Triple Header.

Delaware State Hornets

We are proud to once again sponsor the Delaware State University Football and Basketball teams. Make sure you get out and support them! Go Hornets!

University of Delaware Blue Hens

The Delaware Lottery proudly sponsors the University of Delaware Football and Basketball teams. Keep an eye out for your chance to win tickets to an upcoming Blue Hens game.



PROMOTIONAL

Keep 'Em Full Promotion

Beginning January 2019, the Delaware Lottery will be sending mystery shoppers to random stores throughout Delaware. If the mystery shopper visits your store and the Instant Game ticket dispensers are full, everyone in the store will win a prize. More information coming soon in your Monthly Mailer.

Philadelphia Phillies Promotion

Congratulations to our Philadelphia Phillies retailer promotion winners who joined the Delaware Lottery in the MVP Suite to watch the Phillies play the New York Mets.

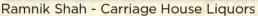




Big Winner Locations

Congratulations to our Retailers That Sold Instant and Draw Games Winning Tickets From June - September 2018!







Mihir on behalf of Kenny Patel - New Castle Spirits

Instant Games Big Winner Locations

Game	Prize (100)	Sold By
\$250 GRAND	\$10,000	Shop & Stop - Dewey Beach
\$250 GRAND	\$10,000	Claymont News & Gifts - Claymont
\$250 GRAND	\$10,000	Shore Stop #253 - New Castle
BLACK ICE 7'S	\$15,000*	Market Place - Milford
\$15,000 BONUS PLAY	\$15,000*	Hylton's Market - Camden
\$15,000 BONUS PLAY	\$15,000*	Uncle Willie's - Woodside
BLACK ICE 7'S	\$15,000*	Royal Farms #151 - Dover
20X THE BUCKS	\$20,000*	202 Acme #7872 - Wilmington
20X THE BUCKS	\$20,000*	Kwik Liquors- Millsboro
FULL OF MONEY	\$25,000*	Acme #7826- Wilmington
MONEY STACK	\$25,000*	Convenient Store - Wilmington
CA\$H IN	\$25,000*	Food Lion #1458 - Laurel
LUCKY 7	\$40,000*	Gumboro Liquors - Wilmington
CA\$H BLAST	\$50,000*	New Castle Spirits - New Castle
LOADED	\$100,000*	Carriage House Liquors - Wilmington
\$250 GRAND	\$250,000*	Cape Wine & Spirits - Lewes
\$250 GRAND	\$250,000*	Sunoco A Plus - Claymont
* = Top Prize		

Drawing Games Big Winner Locations

Game 7/	Prize	Sold By
MEGA MILLIONS®	\$10,000	Toll Gate Liquors- Wilmington
MEGA MILLIONS®	\$10,000	7-Eleven #11301- Newark
POWERBALL®	\$50,000	Royal Farms #141- Ellendale

Instant Games Expiring Soon

Cash Explosion® 802 December 3, 20
Jumbo Bucks 805 December 3, 20
Power 7's 818 December 3, 20
25 Grand 823 December 3, 20
7 Spot 817 December 31, 20
Diamonds & Dollars 788 January 28, 201
5X Lucky 810 January 28, 201

Ticket Talk, an official publication of the Delaware State Lottery, is distributed periodically to licensed Delaware Lottery Retailers and others interested in the Lottery's operations. *Ticket Talk* articles may be reprinted in whole or in part without prior approval by the Delaware Lottery; however, a credit line is requested. The Delaware Lottery, 1575 McKee Road, Suite 102, Dover, DE 19904, 302-739-5291.

DOC#25-01/18/9/24 Printed 10/18



The Delaware Lottery
McKee Business Park
1575 McKee Road, Suite 102
Dover, DE 19904-1903
Billing Code (25-07-001)