

**ADMINISTRATIVE ORDER OF THE
DIRECTOR OF THE DELAWARE STATE LOTTERY**

WHEREAS, in my discretion as the Director of the Delaware State Lottery (“Director”), I may endeavor to obtain compliance with the requirements of Title 29, chapter 48, subchapter I, by written administrative order pursuant to 29 *Del. C.* § 4823(a)(4); and

WHEREAS, under 29 *Del. C.* § 4812, I must retain for a person who has won a prize on a winning ticket any unclaimed prize money for one year after the drawing or event on which the prize was won and, further, if no claim is made for said money within such year, the prize money reverts to the State Lottery Fund; and

WHEREAS, under 10 *Del. Admin. C.* § 203-7.7, licensed video lottery agents (“Agents”) must redeem credit slips, tokens, or video lottery machine credits presented by a player in accordance with procedures proposed by the Agent and approved by me prior to the opening of the Agent’s premise for video game play; and

WHEREAS, in my sole discretion as the Director, I may direct the Agents to modify the redemption procedures under 10 *Del. Admin. C.* § 203-7.7 at any time; and

WHEREAS, under 29 *Del. C.* § 4815(b)(3)b, if a player does not present a credit slip to an Agent for redemption within one year from the date when the slip is issued to a player, the funds from such credit slip revert to the State of Delaware; and

WHEREAS, on March 12, 2020, the Governor of the State of Delaware issued a Declaration of a State of Emergency due to the public health threat of COVID-19 (the “Declaration”), which became effective on March 13, 2020; and

WHEREAS, in the First Modification to the Declaration, Governor Carney ordered all Agents to close and to cease gaming operations; and

WHEREAS, in the Fourth Modification to the Declaration, Governor Carney ordered all non-essential businesses to close until after May 15, 2020, or until the public health threat of COVID-19 has been eliminated, and Agents are not listed as non-essential businesses in the Fourth Modification; and

WHEREAS, in the Fifth Modification to the Declaration, Governor Carney ordered all individuals currently living in Delaware to shelter in place, at their home or place of residence, except persons may leave their homes or places of business only for Essential Activities or Essential Travel; and

WHEREAS, under the Fifth Modification of the Declaration, redeeming credit slips, tokens, or video lottery machine credits at the premises of an Agent is not included as one of the Essential Activities, and traveling to the premises of an Agent is not included as permitted Essential Travel; and


WHEREAS, because of the COVID-19 crisis, the Declaration and its Modifications, and the closing of Agents' operations, players in possession of credit slips, tokens, or video lottery machine credits have not been able to redeem such slips, tokens, or credits since March 13, 2020; and

WHEREAS, based on the current circumstances in the State of Delaware, I believe that directing Agents to modify their redemption procedures would benefit players who currently hold credit slips, tokens, or video lottery machine credits that have expired as of March 13, 2020;

NOW, THEREFORE, I hereby order the following:

1. All Agents shall modify their redemption procedures as follows: video lottery machine credit slips (Ticket-In/Ticket-Out) that would otherwise have expired starting March 13, 2020, shall remain valid up to 60 days after the effective date of an order from the Governor that allows Agents to reopen their operations to the public (the "Redemption Period").
2. All Agents must send to the Director written confirmation that they have completed modifications to their redemption procedures as directed by this Order.
3. Any Ticket-In/Ticket-Out credit slip that a player has not yet presented to an Agent and that would otherwise have expired starting on March 13, 2020, shall not revert to the State of Delaware.
4. Any Ticket-In/Ticket-Out credit slip that a player fails to present to an Agent after the end of the Redemption Period shall revert to the State of Delaware as set forth in 29 Del. C. § 4815(b)(3)b.
5. I deem this action necessary and desirable to preserve the general security, integrity, and reputation of the Delaware State Lottery and its operations.
6. Pursuant to 29 Del. C. § 4823(a)(3), whoever violates this Order shall be punishable by an administrative penalty of not more than \$1,000.00 for each violation. Lack of knowledge regarding such facts or violation shall not be a defense.

THIS ORDER shall take effect immediately and remain in effect until such time as I rescind it. Any violation of this Order shall be subject to notice as set forth in 29 Del. C. § 4823(a)(3).



Vernon A. Kirk, Director
Delaware State Lottery

29 April 2020

Date